



Discrimination is Against the Law

Family Practice of Grand Island PC complies with section 1557 of the Affordable Care Act and applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Family Practice of Grand Island PC** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Family Practice of Grand Island PC:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Steph Schreiner or Julie Schulz.

If you believe that **Family Practice of Grand Island PC** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Steph Schreiner (Co-Civil Rights Coordinator)
2116 W Faidley Avenue Suite 400
PO Box 9802
Grand Island, NE 68802
(P) 308-381-0162, TTY 800-833-7352

Julie Schulz (Co-Civil Rights Coordinator)
2116 W Faidley Avenue Suite 400
PO Box 9802
Grand Island, NE 68802
(P) 308-381-0162, TTY 800-833-7352

You can file a grievance in person or by mail. If you need help filing a grievance, Steph Schreiner or Julie Schulz are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW, Room 509F, HHH Building
Washington, DC 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>